RXO Deliver Exceptions



Stop Level Exceptions (Prior to arrival) Page 1

Tap Won't perform	2 Using the dro down, Select
	stop exception
1:51	1:51
FANILTJAN3024-MI Stop 2 Details	Stop Exception
En-route notification sent 2 Fantastic Furniture Deliver 6 products	Select an exception for the stop: *
1420 WHEATFIELD DRIVE LAWRENCEVILLE GA US 30043 © ETA On Time Tue, Jan 30 Tue, Jan 30 3:26 PM EST 6:00 AM - 9:00 PM EST	Cancel 2 ont
I have arrived Won't perform Navigation	
No instructions a 1 op >	2
☐ 6 products >	- <u> </u>
Pictures	Item Picked Up/Delivered with
Signatures	Exceptions
Home Alert Chat Menu	Cannot Pickup/ Deliver Item



down, **Select** the

Using the using the 3 dropdown, **Select** the reason for the stop exception



Stop Level Exceptions (Prior to arrival) Page 2



Stop Level Exceptions (after arrival) page 3

Arrive at the stop	2 Tap Confirm products	3 Tap the menu 4 button
2:03 FANILTJAN3024-M2 Stop 2 Details Fantastic Furniture Palinus & montants Arrived at Stop X 14: 30 You have arrived to this stop 1420 WHEATFIELD DRIVE LAWRENCEVILE GA US 30043	2:08 ← FANILTJAN3024-M2 Stop 2 Details Confirm products Can't perform U trrive © Stop Instructions & Notes No instructions at this stop	2:34 ← Scan Product 0/2 Ready to Scan ★
Ture Window: 3:: Time Window: ○ 6:00 AM - 9:00 PM Arrival Time: □ 01-30-2024 ○ 2:03 PM	Add note Stop Guide G products Pictures	
Comments Concents Concents Confirm Signatures	☐ Signatures ☐ Order Details ● Account: Fantastic Furniture Sales order: 00000C5HREB84000002000 Order category: Delivery Cust. Order asiodfu Ref#: Product count: 6	
Home Alert Chat Menu	Home Alert Chat Menu	Done

Stop Level Exceptions (after arrival) page 4



Stop Level Exceptions (after arrival) page 5



Item Level Exception – Page 1



Arrive at the







Item Level Exception – Page 2





Type in a reason for the exception and

tap **Done**



Once you get back to the scanning screen either complete canning or tap **Done**

